

## DIR CCTS Pricing - Business Line

The Communication Technology Division of the Department of Information Resources (DIR) provides a wide range of telephone services to State Agencies and others on the Capitol Complex through the Capitol Complex Telephone System (CCTS).

| Monthly Service (Recurring)   | Monthly Service Charge    |
|---|---------------------------|
| Line Charge   | \$14.75                   |
| Voice Mail Box  | \$3.00                    |
| Transfer Voice Mail Box   | \$1.00                    |
| Directory Listings * includes a 12% CRF   | \$6.72                    |
| One-Time Service  | One-Time Service Charge   |
| Moves, adds, changes (business hours)   | \$40.00 hr./1 hr. minimum |
| Moves, adds, changes (after hours)  | \$60.00 hr./1 hr. minimum |
| Software Changes only (includes call forwarding, Class of Service, ring option, and call pick up) | \$1.67 ea.                |
| Voice Mailbox Rebuild/Renumber  | \$5.00                    |
| Voice Mailbox Installation  | \$35.00                   |